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 12th Floor
 New York, NY 10001
 (212) 627-2227
www.thenyic.org

Referrals and Resources

The following organizations can answer many of your questions, and provide referrals and free assistance. Many of these organizations provide services in languages other than English, so if you need help in a language other than English, be sure to ask for it when you call.

Crisis Hotlines	
Suicide Prevention Hotline	800-543-3638 or 212-673-3000
Poison Hotline	800-543-3638 or 212-764-7667
Domestic Violence Hotline - Sanctuary for Families	212-349-6009
Rape Crisis Hotline - 24 hours a day	212-577-7777
National HIV/AIDS Hotline	800-342-AIDS (2437) or 800-344-7432
GMHC HIV/AIDS Hotline	800-243-7692 or 212-807-6655
Information and Assistance	
General Health Referrals	
Directory of Hospitals in New York State	http://www.health.state.ny.us/nysdoh/hospital/main.htm
New York Department of Health and Mental Hygiene	http://www.ci.nyc.ny.us/html/doh/home.html
Directory of Community Health Centers	http://ask.hrsa.gov/pc ,
Community Health Care Association of New York State	(212) 279-9686 (English and Spanish)
Public Hospitals	
New York City Health and Hospitals Corporation (HHC)	311 http://www.ci.nyc.ny.us/html/hhc/home.html
Erie County Medical Center, Buffalo	716-898-3000
Helen Hayes Hospital, West Haverstraw, Rockland County	845-947-3000
The Hospital, Sydney, Rockland County	607-561-2100
Lewis County General Hospital, Lowville	315-376-5200
Massena Memorial Hospital, St. Lawrence County	315-764-1711
Monroe Community Hospital, Rochester	585-760-6500
Nassau University Medical Center, East Meadow	516-572-0123
Summit Park Hospital – Rockland County Infirmary, Pomona	845-364-2753
SUNY Downstate – University Hospital of Brooklyn	718-270-1000
University Hospital – SUNY, Stony Brook, Suffolk County	631-444-4000
University Hospital - SUNY, Syracuse	315-464-4240
Westchester Medical Center, Valhalla	914-493-7000
Wyoming County Community Hospital, Warsaw	585-786-2233
Immigration	
New York Immigration Hotline	800-566-7636 or 212-419-3737
Catholic Charities, Archdiocese of New York	212-795-6860
Catholic Migration Office	718-236-3000
Hebrew Immigrant Aid Society (HIAS)	212-613-1419
Legal Aid Society – Immigration Unit	800-954-0254 or 212-440-4300
New York Association for New Americans (NYANA)	212-425-5051
New York Legal Assistance Group (NYLAG)	212-750-0800

Mental Health	
Mental Health Association – Crisis and Referral Hotline Spanish Chinese Other languages, ask for a translator	800-LIFE-NET (800-543-3638) 877-AYUDESE (877-298-3373) 877-990-8585 800-543-3638
NY City Dept of Health and Mental Hygiene	311
NY State Office of Mental Health - Customer Relations	800-597-8481
<i>(for information about mental health services anywhere in NY State)</i>	
Asian American Behavioral Health – Service Directory for Metro NY	http://www.asianmentalhealth.org/aabhSD.asp
Domestic Violence	
Sanctuary for Families - Domestic Violence Hotline	212-349-6009
Safe Horizon – Domestic Violence Hotline	800-621-4673
New York State Coalition Against Domestic Violence	800-942-6906 <i>English</i> 800-942-6908 <i>Spanish</i>
Disability	
CIDNY (Center for the Independence of the Disabled - NY)	212-674-2300, extension 100 TTY 212-674-5619
Disability Advocates, Inc. (Albany)	518-432-7861
Directory of Independent Living Centers	http://www.nysilc.org/directory.htm
Reproductive Health	
Planned Parenthood - Appointments	212-965-7000
http://www.plannedparenthood.org	
Alcohol and Drug Abuse	
Al-Anon	800-356-9996 or 800-344-2666
Alcoholics Anonymous	212-870-3400
Marijuana Anonymous	212-459-4423
Narcotics Anonymous	212-929-6262
National Council on Alcoholism and Drug Dependence Hopeline	800-622-2255
Cancer	
Cancer Care	800-813-4673
Public Insurance	
HealthStat <i>(Information on Medicaid, Family Health Plus, and Child Health Plus eligibility, locations where you can enroll, and contact information for facilitated enrollers)</i>	888-692-6116
http://www.nyc.gov/html/hia/html/public_insurance/enroll.shtml	
New York Medicaid CHOICE <i>(Assistance with Medicaid Managed Care enrollment, exemptions and exclusions)</i>	800-505-5678
Social Security Administration <i>(Information on Medicare)</i>	800-772-1213
http://medicare.gov/basics/overview.asp	
Family Health Plus, including enrollment assistance	877-934-7587
www.health.state.ny.us/nysdoh/fhplus/where.htm	
Child Health Plus Resource Hotline	800-698-4543

New York State Department of Health, Medicaid Reference Guide: http://www.health.state.ny.us/nysdoh/medicaid/mrg/index.htm	
New York State Medicaid Helpline	800-541-2831
NY City Human Resources Administration (<i>How to apply for Medicaid</i>)	877-472-8411
AIDS Health Insurance Program	800-542-2437
<i>(Medicaid program that pays insurance premiums for people who are not eligible for Medicaid but have been diagnosed with HIV/AIDS)</i>	
ADAP (AIDS Drug Assistance Program)	800-542-2437
HIV Uninsured Care Programs Hotline	800-542-2437
EPIC (Elder Pharmaceutical Insurance Coverage)	800-332-3742
http://www.health.state.ny.us/nysdoh/epic/faq.htm	
Health Advocacy and Legal Assistance	
Health Access, Communication Barriers, Discrimination, Insurance	
Legal Aid Society - Health Law Hotline	212-577-3575
Upstate Health Law Hotline	800-500-2455
New York Lawyers for the Public Interest (NYLPI)	212-244-4664
New York Legal Assistance Group (NYLAG)	212-750-0800
Managed Care Consumer Assistance Program (MCCAP)	212-614-5400
Medicare Rights Center	800-333-4114
NY State Department of Health – Managed Care Complaints	800-206-8125
NY State Attorney General’s Health Care Bureau - Patients Rights Helpline	800-771-7755 http://www.oag.state.ny.us
To file a complaint against a hospital with the government, contact:	
US Office for Civil Rights, Regional Director	212-264-3313
NY State Department of Health – Hospital Complaint Section	888-201-4563
NY State Department of Health – Nursing Home Complaints	888-201-4563
HIV/AIDS	
Gay Men’s Health Crisis (GMHC) HIV/AIDS Hotline Legal Services Client Advocacy Hotline	800-243-7692 or 212-807-6655 212-367-1040 212-367-1125 http://www.gmhc.org
CAMBA	718-287-0010
Safe Horizon	718-899-1233 ext. 129
HIV Law Project	212-577-3001
African Services Committee	212-222-3882
Mental Health	
MFY Legal Services - New York City Residents	212-417-3830
Urban Justice Center - Mental Health Project (NY City)	646-602-5672